Senate Standing Committee on Environment and Communications

Answers to Senate Estimates Questions on Notice

Additional Estimates Hearings February 2016

Communications Portfolio

Australia Post

Question No: 207(d)

Australia Post

Hansard Ref: Written, 19/02/2016

Topic: Procedure Manuals (Departmental)

Senator Ludwig, Joe asked:

- 1. Does the department have a procedure manual for communication between the department and the minister? If yes, please provide a copy and:
 - (a) When was the manual last updated?
 - (b) Who is responsible for updating the manual?
 - (c) Has the minister's office had any input into the content of the manual? If so, please detail.
 - (d) Who is the manual distributed to?
 - (e) Is anyone responsible for clearing communications before they are sent to the minister or the minister's office?

Answer:

- 1. (a-d) Australia Post does not have a procedure manual for communication with Shareholder Ministers.
 - (e) Where relevant, the Chairman of Australia Post clears formal communications before being sent to Shareholder Ministers.